



BANGLADESH TELECOMMUNICATIONS COMPANY
LIMITED
DATA AND INTERNET SERVICE
Moghbazar Telephone Bhaban, Dhaka-1217

INTERNET BILL COMPLAINT FORM

User Id : _____ Customer code : _____

Name :

Address :

Particulars of complaint :

Billing month(s) and year	Billed amount	Bill paid ?	Bill unpaid ?
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Internet Usage history for last six months (maximum) :

Month & Year	Amount	Month & Year	Amount
1 <input type="text"/>	<input type="text"/>	4 <input type="text"/>	<input type="text"/>
2 <input type="text"/>	<input type="text"/>	5 <input type="text"/>	<input type="text"/>
3 <input type="text"/>	<input type="text"/>	6 <input type="text"/>	<input type="text"/>

Telephone number(s) that was/were mostly used for log in during the complained period(s) :

1 <input type="text"/>	4 <input type="text"/>
2 <input type="text"/>	5 <input type="text"/>
3 <input type="text"/>	6 <input type="text"/>

Date of complaint :

Signature of the Applicant (if submitted in paper) :

Additional Comments (if any) :

Please submit this complaint directly to the office of the Divisional Engineer (Telex and Teleprinter), Moghbazar Telephone Bhaban, Moghbazar, Dhaka. The filled up form can also be sent via fax to : (02) 8361699 or email to : detelex@bttb.net.bd